

# BTECH TECHNOLOGY NEEDS ASSESSMENT SURVEY

Name/Business: \_\_\_\_\_

E-mail/Phone: \_\_\_\_\_

Fax to: 240.208.7774

Please consider the needs of your family, your business and employees to complete this short survey so we can determine the community's technology and training needs!

*Part I. Are you or your staff interested in taking courses in the following technologies?*

If you are unfamiliar with the program or technology, please mark "Not sure."

Subject	Examples	Yes	No	Not sure
Word Processing	Word, WordPerfect, ClarisWorks			
Databases or Spreadsheets	Excel, Filemaker Pro, Access			
E-mail	Eudora, Outlook, Exchange			
Desktop Publishing	Pagemaker, QuarkXpress			
Electronic Presentations	Powerpoint, Persuasion			
Art/Graphic Development	Adobe Photoshop			
Computer Aided Drafting (CAD)	AutoCAD			
Digital Cameras and Scanners	Photoshop			
Web Design and Development	Dreamweaver, Fireworks			
Digital Videos	Premiere, DVD creation			
Networking	LAN, WAN, Design, Security			
Server Administration	Windows server, Linux			
Basic Operating System Techniques	Windows 2000, Mac OS			

*Part II. Are you or your staff interested in taking the following certification courses?*

If you are unfamiliar with the program or technology, please mark "Not sure."

Certification	Description	Yes	No	Not sure
Comp TIA A+	A solid foundation in PC hardware installation and repair, plus workstation configuration and troubleshooting			
Comp TIA Network+	A comprehensive treatment of networking software and hardware fundamentals			
Microsoft Certified Professional (MCP)	Training to implement, maintain, and support a Windows operating system			
Certified Novell Administrator (CNA)	Preparation to handle fundamental issues in a NetWare v4-6 environment, including user setup and management, network security and troubleshooting			
Cisco Certified Network Associate (CCNA)	A solid foundation in networking and router configuration, resulting in the ability to install, configure, and operate LAN, WAN, and "dial-up" services for small networks			

*Part III. (Circle one)*

1. What type of computer do you use most often?

IBM (Windows)Compatible Computer    Apple Macintosh Computer    Other \_\_\_\_\_

2. How many computers do you have at your place of business?

0    1    2-3    4-5    6-7    8-9    10+

3. a) Do you have difficulty hiring local people for technology-based jobs?    Yes    No

b) Do you hire/contract non-local people for your computer networking needs?    Yes    No

4. What type of format would you prefer for a technology workshop?

One-day intensive    Multiple days    Multiple weeks

5. What day(s) of the week would you prefer for a technology workshop? (circle all that apply)

Monday    Tuesday    Wednesday    Thursday    Friday    Saturday